

## **University Technology Advisory Group (uTAG) Meeting Agenda**

Wednesday, March 8, 2023 • 3:00 PM / 15:00

### **Attendance**

Ben Beach, Brian Bellott, Dan Romano, Debra Allwardt, George Mangalaraj, Greg Kain, Jeff Calhoun, Jeremy Merritt, Khaing Saw, Krista Bowers Sharpe, Ligu Song, Megan Owens, Mohamed Salem, Peter McMeekan, Robert Emmert, Shelby Eck, Stacie Hunt, Stacey Macchi, Thomas Oliver Rosner

### **Upcoming Technology Maintenance**

- uTech Systems 9:00 PM – 6:00 AM / 21:00 - 6:00, Friday evening - Saturday morning
- Mainframe – 7:00 PM – 9:00 PM / 19:00 - 21:00, Sundays

### **Events**

- March 8, Wed. - uTAG Meeting
- March 12, Sun. - Daylight Saving Time Start
- March 13, Mon. - 17, Fri. - Spring Break - No Classes
- March 23, Thu. - 24, Fri. - BOT Meeting in the QC
- April 12, Wed. - uTAG Meeting
- May 8, Mon - 12, Fri. - Final Exam Week
- June 7, Wed. - 8, Thu. - BOT Meeting in Macomb
- Sep 27, Wed. - 28, Thu. - BOT Meeting in the QC
- Oct 27, Fri. - BOT Retreat in Macomb
- Nov 5, Sun. - Daylight Saving Time End
- Dec 4, Mon. - 5, Tue. - BOT Meeting in Macomb

**Prior Meeting: February 08, 2023**

**Meeting started at 3:02 PM / 15:02**

### **Agenda**

1. uTAG Coordinator (Thomas Oliver Rosner)
  - Welcome
2. CIO update (Greg Kain)
  - CARES funded projects.
3. IT Governance (ITG) update (Greg Kain)
  - Discussions with the Internal Auditor on the topic
  - Review a document a week in Change Mgmt
    - Starting with an inventory of policies
4. ERP implementation – (Stacie Hunt)
  - Ellucian Colleague Demonstration
  - Carnegie Underscore Implementation of Slate

## 5. University Technology updates

- Network and Data Center and Information Security (Dan Romano)
  - Most of the Infrastructure team's work is behind the scenes and not noticeable to end users but want to include some here to reflect how we are keeping things running smoothly and securely.
    - Replacing older unsupported wireless access points with used but still supported models
    - Adding wireless coverage to multiple spaces including the Union, Currens, and the WIU farm research plots
    - Working on replacing our Cisco VPN with a new Palo Alto VPN
    - Networking the Kibbe Bunkhouse and connecting its fire alarm to OPS
    - upgraded the hardware of 5/7 of our compute nodes in VMWare
    - Upgrading EoL software, including all Windows 2k12 and older Windows servers and all versions of CentOS servers
    - continuing to install new VoIP phones, now have installs in Sherman, the Union, Horrabin, Garwood, and the Art Gallery.
    - We have moved to installing new VoIP phones when old PBX phones fail instead of replacing old PBX phones
    - in the process of upgrading the mainframe CICS to release 6.1. Upgrading all of our CICS utilities first, CICS utilities will take about 1.5 months to upgrade all of them
    - installed a new VoIP server environment using decommissioned VMware servers. This is a big performance and expandability boost for the the WIU VoIP phone system and no extra cost to WIU
- QC Technology (Jeff Calhoun)
  - No notable updates
- User Support Services (Robert Emmert)
  - No notable updates
- Business Applications (Robert Emmert)
  - VPN Testing
- Administrative Information Management Systems (Stacie Hunt)
  - No notable updates
- Web Services (Jeremy Merritt)
  - No notable updates
- CAIT (Paul Sweet)
  - No notable updates
- Digital Spaces (Ian Szechowycz)
  - No notable updates

### **Open discussion or new business**

- Incident/outage dashboard (including option to receive notices via email):  
<https://www.wiu.edu/status/>
- Other new business
  - QC Outage Problems about every 30 minutes that might created between 1 - 50 seconds connection outages. Only affects connections from/to the QC campus, not Macomb or anywhere else. uTech is investigating to find out the exact point of failure and how to fix this issue.

### **Next meeting**

- April 12, 2023, 3:00 PM / 15:00

**Meeting adjourned at 3:25 PM / 15:25**