Department of Communication Student Internship Survey

The Department of Communication Internship Program routinely seeks feedback from student interns and their on-site supervisor's so that we can monitor the quality of the program and enhance its benefits for both students and their internship sites.

The attached student's survey will take approximately five minutes to complete. If you elect to write extensive comments (we hope that you do) it may take somewhat longer. Your answers will remain confidential and will only be used to enhance our internship program.

Completion of this survey is required as a part of the internship. Even so, we thank you for your thoughtful input and welcome any comments you might have. If you have any questions about this survey or the internship program please contact Ms. Stacey Macchi, Internship Coordinator at (309) 298-1794 or Chair, Department of Communication, at (309) 298-1507.

Cordially,

Ms. Stacey Macchi Internship Coordinator Department of Communication Western Illinois University One University Circle Macomb, IL 61455 *Instructions*. The Communication Department attempts to foster students' expertise in several different areas, including the areas listed below. Please answer the first series of questions about how effective these classroom skills/competencies were in preparing you for your internship.

	Very Ineffective				Very Effective		
Listening skills	1	2	3	4	5	N/A	
Interpersonal skills	1	2	3	4	5	N/A	
Conflict management skills	1	2	3	4	5	N/A	
Writing skills	1	2	3	4	5	N/A	
Speaking skills	1	2	3	4	5	N/A	
Persuasion skills	1	2	3	4	5	N/A	
Demonstrate of how organizations function	1	2	3	4	5	N/A	

The following questions are designed to link the utility of your Western Illinois University conceptual and theoretical academic information/experiences with your internship experience. Please rate the usefulness of your abstract classroom learning during your internship experience.

	\mathbf{U}_{i}	Useful			
Concepts	1	2	3	4	5
Principles	1	2	3	4	5
Theories	1	2	3	4	5

Instructions. The following questions ask about your experience with, and your general feelings about, your internship.

1. How well did your intern	nship m	eet you	r needs	?		
Low Satisfaction	1	2	3	4	5	High Satisfaction
2. How satisfied are you wa	ith you	interns	ship?			
Low Satisfaction	1	2	3	4	5	High Satisfaction
3. How good do you feel yo students?	our inte	rnship e	experie	nce was	compar	red to that of other
Very Poor	1	2	3	4	5	Very Good or N/A
4. How often do you wish t	hat you	ı hadn't	taken t	he inter	nship?	
Never	1	2	3	4	5	Often

5. To what extent did your internship meet your original expectations?

Low Satisfaction 1 2 3 4 5 High Satisfaction

Instructions. The next set of questions concerns your overall assessment of your internship experience. Please be sure to answer each question.

My internship experience was:

unimportant	1	2	3	4	5	important
not valuable	1	2	3	4	5	valuable
useless	1	2	3	4	5	useful
not meaningful	1	2	3	4	5	meaningful
uninteresting	1	2	3	4	5	interesting
not helpful	1	2	3	4	5	helpful

Instructions. The next open-ended questions can help us understand your internship experience in ways that go beyond the previous questions. Please provide as much detail as practical.

1. Please identify classes that you found particularly helpful in preparing you for your internship. How were they helpful?

2. How can the Communication Department better prepare its students for future internships?

3. Are there any other things that you would like us to know about your internship experience?
Background Information
Please provide us some information about yourself. These demographic questions will only be used to analyze group differences among respondents; your personal data will remain confidential.
Sex: Male Female
Age (in years):
Class standing (Circle one): Sophomore Junior Senior
These last two questions concern the organization for which you interned.
1. My internship was: Paid Unpaid
2. The organization was: For profit Not for profit
Thank you for your time and information. If you have any questions regarding this survey, please call Ms. Stacey Macchi, Internship Coordinator, or Chair, Department of Communication, Western Illinois University, One University Circle, Macomb, IL 61455, (309) 298-2107.